



Public Key Infrastructure (PKI) Customer Questionnaire

To assist NFC in providing digital certificate technology that ensures electronic transactions can be conducted with confidentiality, data integrity, proper user authentication, and protection against non-repudiation, we ask that you provide us the following information as a basis for discussions of your agency's PKI service needs.

Upon receipt of the completed questionnaire, NFC will schedule a conference call between members of your organization and our PKI team to discuss your requirements and the PKI services NFC offers.

To help you complete the questionnaire, visit the NFC Secure eAuthentication Solutions Web site, <http://sig.nfc.usda.gov/pki/>, for additional information about NFC's services and the certificate registration process.

A. Please provide information about your organization.

Agency Name: _____

Agency Acronym: _____

Agency Code: _____

Department Name: _____

Department Code: _____

Points of Contact:

Project Manager Name: _____

Project Manager Phone: _____

Project Manager Email: _____

Technical Contact Name: _____

Technical Contact Phone: _____

Technical Contact Email: _____

Additional Information: _____

B. Please discuss the business process that you anticipate will use enterprise certificates or secure socket Layers (SSL) server certificates. In your response, please address

Network Configuration

Application(s)

Name _____

Located in Demilitarized Zone (DMZ)? _____

Located behind firewall? _____

Firewall type requirements? _____

Client server? _____

Clients centrally located? _____

Application(s) types:

Web-based? _____

PKI-enabled? _____

Assistance required to PKI-enable? _____

Application(s) users:

Government only? _____

Government and business? _____

Other? _____

Additional comments: _____

C. Please discuss your certificate needs. The NFC offers PKI SSL server certificate and certificate enterprise licenses which can be used for digital signature and encryption, secure email, Virtual Private Network (VPN) for data transmission, physical access on a smart card, etc. Please address

Certificates

Level of Assurance:

Medium _____

Number of PKI Certificate Enterprise Licenses:

Certificate-Related Information

Number and type certificate (desktop, roaming, smart card) or SSL required for testing phase? _____

Number and type certificate (desktop, roaming, smart card) or SSL anticipated for implementation? _____

Need for Truepass (application) service? _____

Timeframe of implementation plan? _____

Requirement for agency-specific uniqueness in certificate registration
Process (ex. Security officer only?) _____

Additional Comments: _____
